Cognitive Walkthrough

Date of Evaluation: October 30, 2020

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Name of Moderator: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Prianshu Rajput \_\_\_\_

Project ID (letter or name): \_\_\_\_\_CSCI 3160 Milestone 2-Team Charizard \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Persona used in this walkthrough: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_student persona\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Scenario used in this walkthrough (title, filename, or brief description):

\_\_\_\_\_\_\_\_\_\_\_Student scenario about the need of the student to use such an app in order to check specific policies and store health card and vaccination information.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Step #\_\_\_\_\_\_\_1\_

Action description: logging in and checking covid statistics on the main home page of the application

Step #\_\_\_\_\_\_\_2\_

Action description: uploads his health card and proof of vaccination

Step #\_\_\_\_\_3\_\_\_

Action description: searches for restaurants dining policies

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| --- | --- | --- |
| Question | Yes (reason) | No (reason and suggestion) |
| Will the correct action be sufficiently evident to the user? Will the user know what to do to achieve the task? | 1. Yes, its pretty straightforward and yes. 2. Yes, same as above 3. Yes, but the link doesn’t work so please fix it. | 2(suggestion) make it more clear for the user |
| Will the user notice that the correct action is available? Is it apparent when needed? | * 1. Yes, they will   2. Yes, same as above   3. Yes, pls fix the. buttons | 2(Suggestion) make it more clear for the user |
| Will the user associate and interpret the response from the action correctly? Will users know from the feedback that they have made a correct or incorrect choice of action? | * 1. Yes, they will   2. Yes, same as above   3. Yes, pls fix the buttons |  |